



## Immigration Advice and Application Assistance Scheme

Are you seeking a protection visa and need some help with your application? The Immigration Advice and Application Assistance Scheme (IAAAS) may be able to help you. The IAAAS offers advice about, or assistance with, applications for eligible people at no charge.

### Who is eligible?

To be eligible for IAAAS services you must be:

- living in Australia; and
- experiencing financial hardship

You must also meet one of the following criteria:

- You do not speak English; or
- You cannot seek independent help because of youth or cultural differences such as gender; or
- You are illiterate in your native language; or
- You have a physical or psychological disability, including as a result of past torture and trauma; or
- You have suffered, or are suffering, physical or psychological harm resulting from domestic violence

IAAAS services are funded through the Department of Immigration and Citizenship, however all our advice is independent of the Department. Registered migration agents provide all advice and application assistance.

### What is the difference between advice and application assistance?

Application Assistance, full or partial, is where we will take significant carriage of an application, at departmental or review levels, including interpreting and translating. This can include helping you to complete forms, lodge applications on your behalf, accompany you to interviews, and keep you informed of the progress of your application. We may be able to offer application assistance if

- you are an eligible person seeking a protection visa.

Advice is where we simply provide you with advice in person, by phone, in groups or individually, if

- you are an eligible person seeking a protection visa, or
- you are a disadvantaged sponsor of a spouse or family related visa applicant.

### Would you like to find out more about the IAAAS?

You can read more at: [www.immi.gov.au/media/fact-sheets/63advice.htm](http://www.immi.gov.au/media/fact-sheets/63advice.htm)

If you would like to enquire about the IAAAS service in the ACT region please call Companion House on 6251 4550 during office hours.